

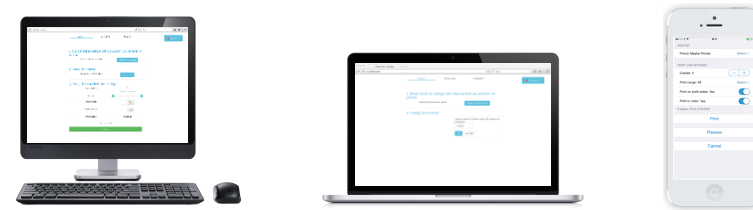


Introduktion til brug af Princh på biblioteket



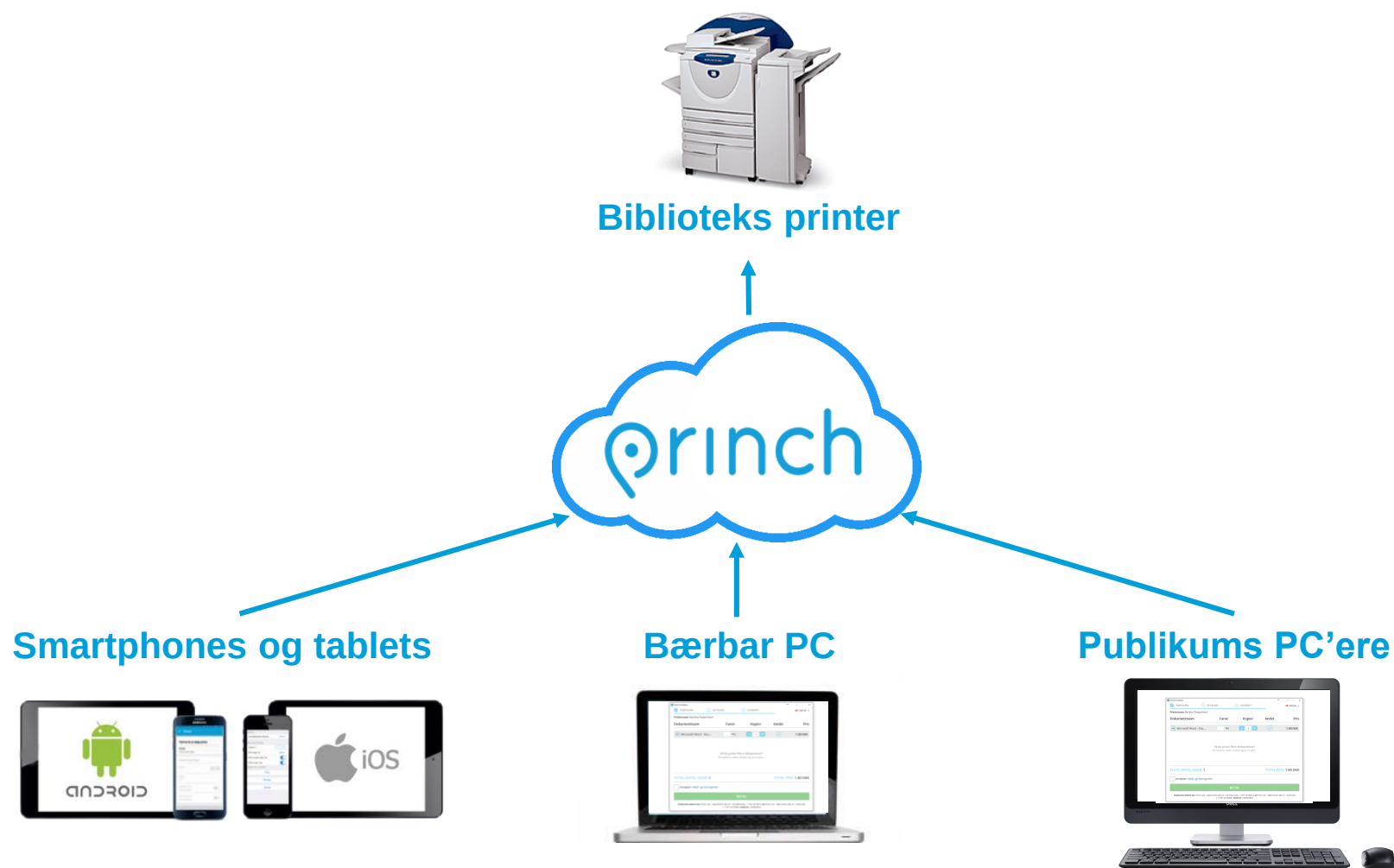
Agenda

- Hvad er Princh?
- Princh til
 - Publikums PC'erne
 - Bærbare PC'ere
 - Smartphone og tablet
- Administrationspanelet
- Spørgsmål?

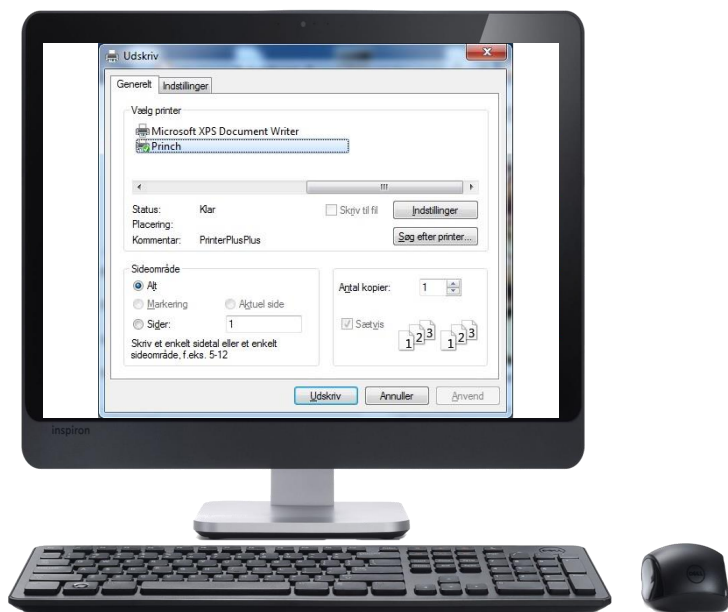


Jobs of projects								
Project	Project ID	Date	Total jobs	Jobs registered	Jobs pending	Status	Monitoring	
admission_19102017.pdf	100001	10/05/2018	2,000	19/10/2018 17:58	19/10/2018 17:58	Active	Download project	Monitor testing
	100001	10/05/2018	2,000	19/10/2018 15:46	19/10/2018 15:46	Active	Download project	Monitor testing
2016-2017 (19.10.18)	100001	10/05/2018	2,000	19/10/2018 15:41	19/10/2018 15:41	Active	Download project	Monitor testing
2016-2017 (signature in person)	100002	10/05/2018	2,000	19/10/2018 15:34	19/10/2018 15:34	Active	Download project	Monitor testing
Non-keeping job	100004	10/05/2018	2,000	19/10/2018 15:25	19/10/2018 15:25	Active	Download project	Monitor testing
admissionControlSystemTestSystemAccess_V07090401.pdf#0002	100005	10/05/2018	2,000	19/10/2018 15:20	19/10/2018 15:20	Active	Download project	Monitor testing
admissionControlSystemTestSystemAccess_V07090401.pdf#0003	100006	10/05/2018	2,000	19/10/2018 15:18	19/10/2018 15:18	Active	Download project	Monitor testing
admissionControlSystemTestSystemAccess_V07090401.pdf#0005	100007	10/05/2018	2,000	19/10/2018 15:17	19/10/2018 15:17	Active	Download project	Monitor testing
admissionControlSystemTestSystemAccess_V07090401.pdf#0006	100008	10/05/2018	2,000	19/10/2018 15:14	19/10/2018 15:14	Active	Download project	Monitor testing
admissionControlSystemTestSystemAccess_V07090401.pdf#0007	100009	10/05/2018	2,000	19/10/2018 15:10	19/10/2018 15:10	Active	Download project	Monitor testing
admissionControlSystemTestSystemAccess_V07090401.pdf#0008	100010	10/05/2018	2,000	19/10/2018 15:08	19/10/2018 15:08	Active	Download project	Monitor testing
	100011	10/05/2018	2,000	19/10/2018 15:07	19/10/2018 15:07	Active	Download project	Monitor testing
	100012	10/05/2018	2,000	19/10/2018 15:06	19/10/2018 15:06	Active	Download project	Monitor testing
	100013	10/05/2018	2,000	19/10/2018 15:05	19/10/2018 15:05	Active	Download project	Monitor testing
	100014	10/05/2018	2,000	19/10/2018 15:04	19/10/2018 15:04	Active	Download project	Monitor testing
	100015	10/05/2018	2,000	19/10/2018 15:03	19/10/2018 15:03	Active	Download project	Monitor testing
	100016	10/05/2018	2,000	19/10/2018 15:02	19/10/2018 15:02	Active	Download project	Monitor testing
	100017	10/05/2018	2,000	19/10/2018 15:01	19/10/2018 15:01	Active	Download project	Monitor testing
	100018	10/05/2018	2,000	19/10/2018 15:00	19/10/2018 15:00	Active	Download project	Monitor testing
	100019	10/05/2018	2,000	19/10/2018 14:59	19/10/2018 14:59	Active	Download project	Monitor testing
	100020	10/05/2018	2,000	19/10/2018 14:58	19/10/2018 14:58	Active	Download project	Monitor testing
	100021	10/05/2018	2,000	19/10/2018 14:57	19/10/2018 14:57	Active	Download project	Monitor testing
	100022	10/05/2018	2,000	19/10/2018 14:56	19/10/2018 14:56	Active	Download project	Monitor testing
	100023	10/05/2018	2,000	19/10/2018 14:55	19/10/2018 14:55	Active	Download project	Monitor testing
	100024	10/05/2018	2,000	19/10/2018 14:54	19/10/2018 14:54	Active	Download project	Monitor testing
	100025	10/05/2018	2,000	19/10/2018 14:53	19/10/2018 14:53	Active	Download project	Monitor testing
	100026	10/05/2018	2,000	19/10/2018 14:52	19/10/2018 14:52	Active	Download project	Monitor testing
	100027	10/05/2018	2,000	19/10/2018 14:51	19/10/2018 14:51	Active	Download project	Monitor testing
	100028	10/05/2018	2,000	19/10/2018 14:50	19/10/2018 14:50	Active	Download project	Monitor testing
	100029	10/05/2018	2,000	19/10/2018 14:49	19/10/2018 14:49	Active	Download project	Monitor testing
	100030	10/05/2018	2,000	19/10/2018 14:48	19/10/2018 14:48	Active	Download project	Monitor testing
	100031	10/05/2018	2,000	19/10/2018 14:47	19/10/2018 14:47	Active	Download project	Monitor testing
	100032	10/05/2018	2,000	19/10/2018 14:46	19/10/2018 14:46	Active	Download project	Monitor testing
	100033	10/05/2018	2,000	19/10/2018 14:45	19/10/2018 14:45	Active	Download project	Monitor testing
	100034	10/05/2018	2,000	19/10/2018 14:44	19/10/2018 14:44	Active	Download project	Monitor testing
	100035	10/05/2018	2,000	19/10/2018 14:43	19/10/2018 14:43	Active	Download project	Monitor testing
	100036	10/05/2018	2,000	19/10/2018 14:42	19/10/2018 14:42	Active	Download project	Monitor testing
	100037	10/05/2018	2,000	19/10/2018 14:41	19/10/2018 14:41	Active	Download project	Monitor testing
	100038	10/05/2018	2,000	19/10/2018 14:40	19/10/2018 14:40	Active	Download project	Monitor testing
	100039	10/05/2018	2,000	19/10/2018 14:39	19/10/2018 14:39	Active	Download project	Monitor testing
	100040	10/05/2018	2,000	19/10/2018 14:38	19/10/2018 14:38	Active	Download project	Monitor testing
	100041	10/05/2018	2,000	19/10/2018 14:37	19/10/2018 14:37	Active	Download project	Monitor testing
	100042	10/05/2018	2,000	19/10/2018 14:36	19/10/2018 14:36	Active	Download project	Monitor testing
	100043	10/05/2018	2,000	19/10/2018 14:35	19/10/2018 14:35	Active	Download project	Monitor testing
	100044	10/05/2018	2,000	19/10/2018 14:34	19/10/2018 14:34	Active	Download project	Monitor testing
	100045	10/05/2018	2,000	19/10/2018 14:33	19/10/2018 14:33	Active	Download project	Monitor testing
	100046	10/05/2018	2,000	19/10/2018 14:32	19/10/2018 14:32	Active	Download project	Monitor testing
	100047	10/05/2018	2,000	19/10/2018 14:31	19/10/2018 14:31	Active	Download project	Monitor testing
	100048	10/05/2018	2,000	19/10/2018 14:30	19/10/2018 14:30	Active	Download project	Monitor testing
	100049	10/05/2018	2,000	19/10/2018 14:29	19/10/2018 14:29	Active	Download project	Monitor testing
	100050	10/05/2018	2,000	19/10/2018 14:28	19/10/2018 14:28	Active	Download project	Monitor testing
	100051	10/05/2018	2,000	19/10/2018 14:27	19/10/2018 14:27	Active	Download project	Monitor testing
	100052	10/05/2018	2,000	19/10/2018 14:26	19/10/2018 14:26	Active	Download project	Monitor testing
	100053	10/05/2018	2,000	19/10/2018 14:25	19/10/2018 14:25	Active	Download project	Monitor testing
	100054	10/05/2018	2,000	19/10/2018 14:24	19/10/2018 14:24	Active	Download project	Monitor testing
	100055	10/05/2018	2,000	19/10/2018 14:23	19/10/2018 14:23	Active	Download project	Monitor testing
	100056	10/05/2018	2,000	19/10/2018 14:22	19/10/2018 14:22	Active	Download project	Monitor testing
	100057	10/05/2018	2,000	19/10/2018 14:21	19/10/2018 14:21	Active	Download project	Monitor testing
	100058	10/05/2018	2,000	19/10/2018 14:20	19/10/2018 14:20	Active	Download project	Monitor testing
	100059	10/05/2018	2,000	19/10/2018 14:19	19/10/2018 14:19	Active	Download project	Monitor testing
	100060	10/05/2018	2,000	19/10/2018 14:18	19/10/2018 14:18	Active	Download project	Monitor testing
	100061	10/05/2018	2,000	19/10/2018 14:17	19/10/2018 14:17	Active	Download project	Monitor testing
	100062	10/05/2018	2,000	19/10/2018 14:16	19/10/2018 14:16	Active	Download project	Monitor testing
	100063	10/05/2018	2,000	19/10/2018 14:15	19/10/2018 14:15	Active	Download project	Monitor testing
	100064	10/05/2018	2,000	19/10/2018 14:14	19/10/2018 14:14	Active	Download project	Monitor testing
	100065	10/05/2018	2,000	19/10/2018 14:13	19/10/2018 14:13	Active	Download project	Monitor testing
	100066	10/05/2018	2,000	19/10/2018 14:12	19/10/2018 14:12	Active	Download project	Monitor testing
	100067	10/05/2018	2,000	19/10/2018 14:11	19/10/2018 14:11	Active	Download project	Monitor testing
	100068	10/05/2018	2,000	19/10/2018 14:10	19/10/2018 14:10	Active	Download project	Monitor testing
	100069	10/05/2018	2,000	19/10/2018 14:09	19/10/2018 14:09	Active	Download project	Monitor testing
	100070	10/05/2018	2,000	19/10/2018 14:08	19/10/2018 14:08	Active	Download project	Monitor testing
	100071	10/05/2018	2,000	19/10/2018 14:07	19/10/2018 14:07	Active	Download project	Monitor testing
	100072	10/05/2018	2,000	19/10/2018 14:06	19/10/2018 14:06	Active	Download project	Monitor testing
	100073	10/05/2018	2,000	19/10/2018 14:05	19/10/2018 14:05	Active	Download project	Monitor testing
	100074	10/05/2018	2,000	19/10/2018 14:04	19/10/2018 14:04	Active	Download project	Monitor testing
	100075	10/05/2018	2,000	19/10/2018 14:03	19/10/2018 14:03	Active	Download project	Monitor testing
	100076	10/05/2018	2,000	19/10/2018 14:02	19/10/2018 14:02	Active	Download project	Monitor testing
	100077	10/05/2018	2,000	19/10/2018 14:01	19/10/2018 14:01	Active	Download project	Monitor testing
	100078	10/05/2018	2,000	19/10/2018 14:00	19/10/2018 14:00	Active	Download project	Monitor testing
	100079	10/05/2018	2,000	19/10/2018 13:59	19/10/2018 13:59	Active	Download project	Monitor testing
	100080	10/05/2018	2,000	19/10/2018 13:58	19/10/2018 13:58	Active	Download project	Monitor testing
	100081	10/05/2018	2,000	19/10/2018 13:57	19/10/2018 13:57	Active	Download project	Monitor testing
	100082	10/05/2018	2,000	19/10/2018 13:56	19/10/2018 13:56	Active	Download project	Monitor testing
	100083	10/05/2018	2,000	19/10/2018 13:55	19/10/2018 13:55	Active	Download project	Monitor testing
	100084	10/05/2018	2,000	19/10/2018 13:54	19/10/2018 13:54	Active	Download project	Monitor testing
	100085	10/05/2018	2,000	19/10/2018 13:53	19/10/2018 13:53	Active	Download project	Monitor testing
	100086	10/05/2018	2,000	19/10/2018 13:52	19/10/2018 13:52	Active	Download project	Monitor testing
	100087	10/05/2018	2,000	19/10/2018 13:51	19/10/2018 13:51	Active	Download project	Monitor testing
	100088	10/05/2018	2,000	19/10/2018 13:50	19/10/2018 13:50	Active	Download project	Monitor testing
	100089	10/05/2018	2,000	19/10/2018 13:49	19/10/2018 13:49	Active	Download project	Monitor testing
	100090	10/05/2018	2,000	19/10/2018 13:48	19/10/2018 13:48	Active	Download project	Monitor testing
	100091	10/05/2018	2,000	19/10/2018 13:47	19/10/2018 13:47	Active	Download project	Monitor testing
	100092	10/05/2018	2,000	19/10/2018 13:46	19/10/2018 13:46	Active	Download project	Monitor testing
	100093	10/05/2018	2,000	19/10/2018 13:45	19/10/2018 13:45	Active	Download project	Monitor testing
	100094	10/05/2018	2,000	19/10/2018 13:44	19/10/2018 13:44	Active	Download project	Monitor testing
	100095	10/05/2018	2,000	19/10/2018 13:43	19/10/2018 13:43	Active	Download project	Monitor testing
	100096	10/05/2018	2,000	19/10/2018 13:42	19/10/2018 13:42	Active	Download project	Monitor testing
	100097	10/05/2018	2,000	19/10/2018 13:41	19/10/2018 13:41	Active	Download project	Monitor testing
	100098	10/05/2018	2,000	19/10/2018 13:40	19/10/2018 13:40	Active	Download project	Monitor testing
	100099	10/05/2018	2,000	19/10/2018 13:39	19/10/2018 13:39	Active	Download project	Monitor testing
	100100	10/05/2018	2,000	19/10/2018 13:38	19/10/2018 13:38	Active	Download project	Monitor testing

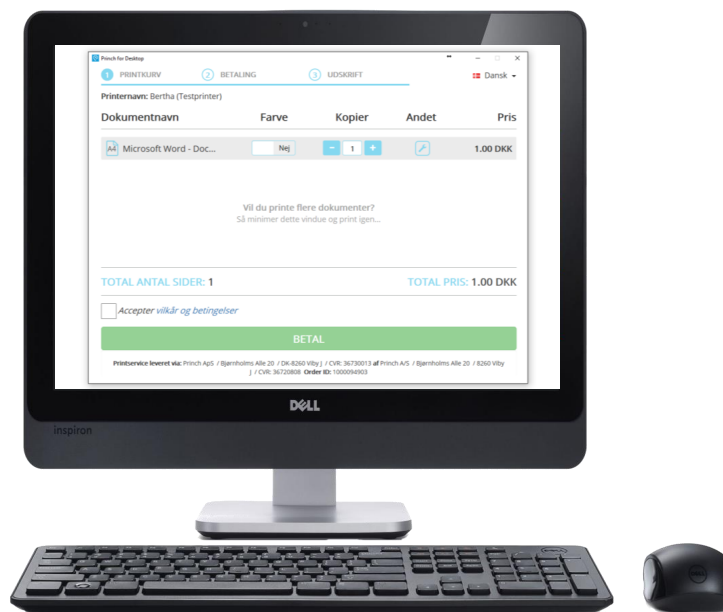
Princh er en komplet printløsning til biblioteker



Princh til publikums PC'ere fungerer som en almindelig printer, men tilføjer integreret betaling



VÆLG UDSKRIV



SÆT INDSTILLINGER



BETAL

"Bestil Print" – kontant betaling af flere jobs

✓ PRINTKURV

2 BETALING

3 UDSKRIFT

Dansk

Vælg betalingmetode

Total pris: 1.00 DKK

Kreditkort

 Dankort

 Visa/Dankort

 VISA

 VISA Elektron

 Mastercard

 Maestro

App betaling

 MobilePay
Merpris: 1 DKK

Anden betalingmetode

 Bestil print

 Print med kode

GÅ TILBAGE

2

Bestil print

Luk

Hvis du ikke har mulighed for at betale med en elektronisk betalingsform, kan du benytte denne funktion til at betale kontant.

Ved at indtaste dit navn i feltet nedenfor, bestiller du et printjob, som kan frigives ved henvendelse og efterfølgende betaling til personalet ved skranken.

Kontant betaling til personalet er kun muligt i betjent åbningstid.

Hans Petersen

Annuller

Bestil print

3

ch

Printjobs

Bestilte printjobs

Printeropsætning

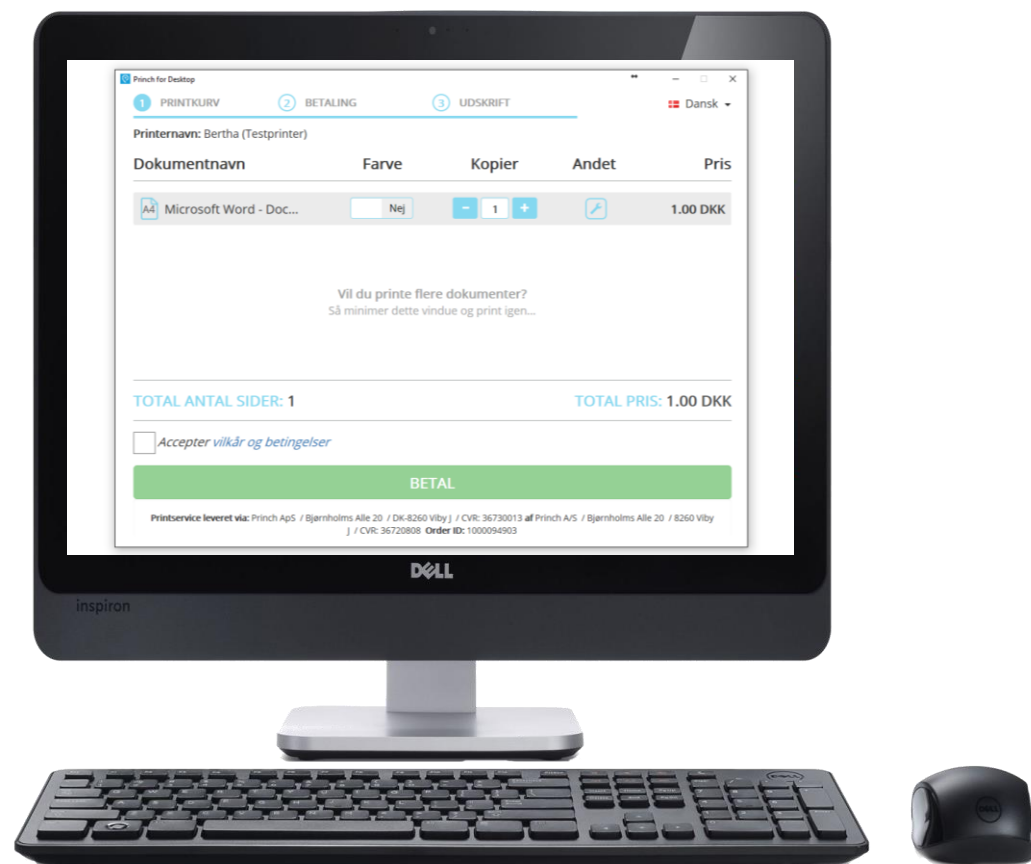
Virksomhedsinformation

Hjælp

Liste af bestilte printjobs

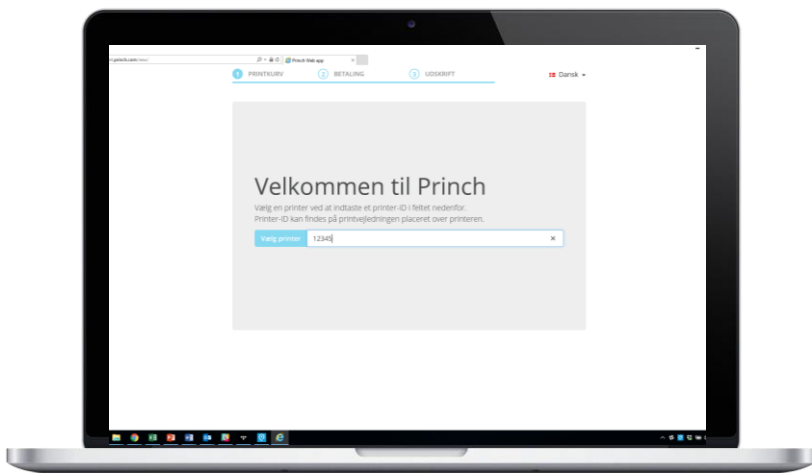
Kundenavn	Filnavn	Printer-ID	Ordre-ID	Sideantal	Total pris	Job registeret	Job frigivet	Status	Handler
Hans Petersen	PRINCH.TEST.Blank Test Page.pdf	123456	1000045763	2	8 DKK	11:43		Job bestilt	Frigiv print

Demonstration af Princh til publikums PC'ere

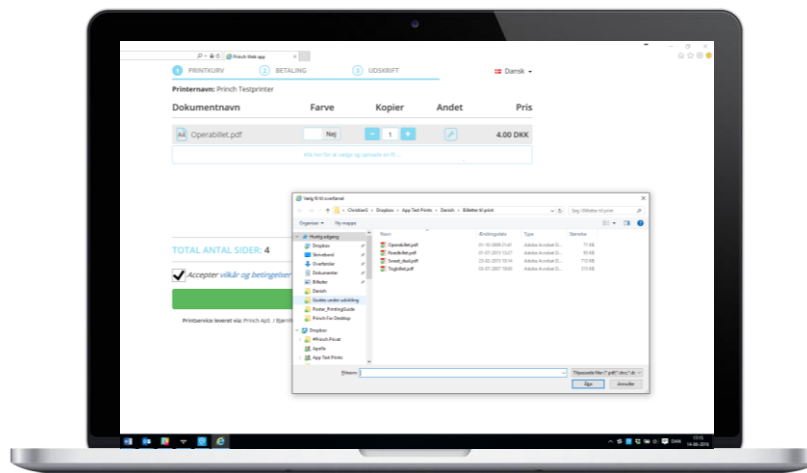


Princh til bærbare gør det muligt for borgere, at printe sine dokumenter direkte fra sin egen computer via:

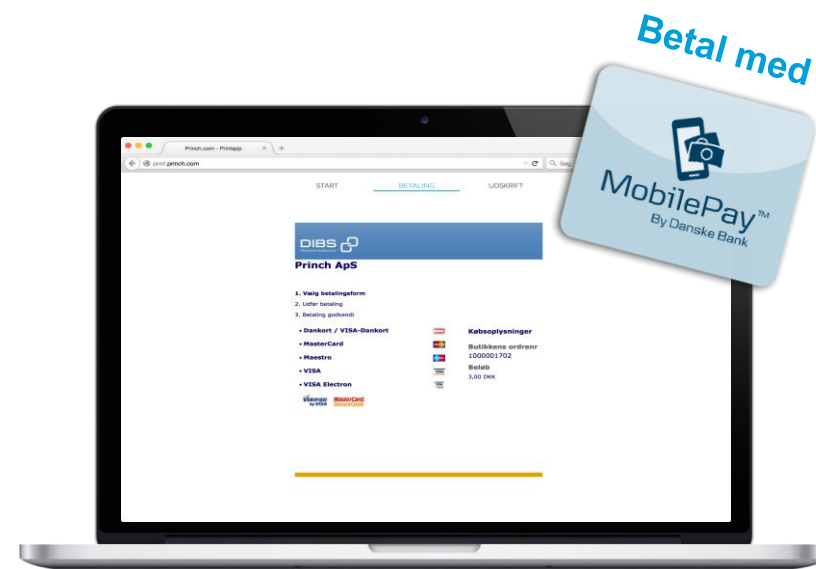
print.princh.com



VÆLG PRINTER



VÆLG DOKUMENT

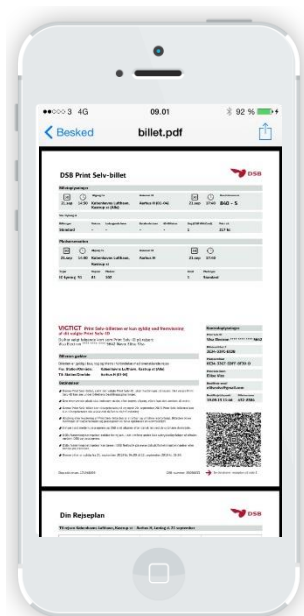


BETAL

Princh til mobil gør det nemt og hurtigt at printe sine dokumenter direkte fra sin mobile enhed



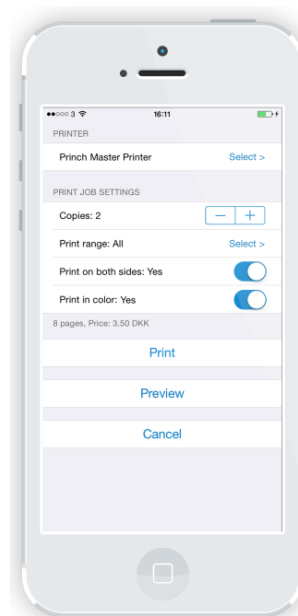
eller



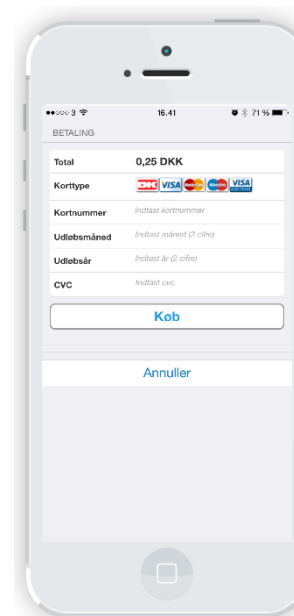
VÆLG DOKUMENT



VÆLG PRINTER

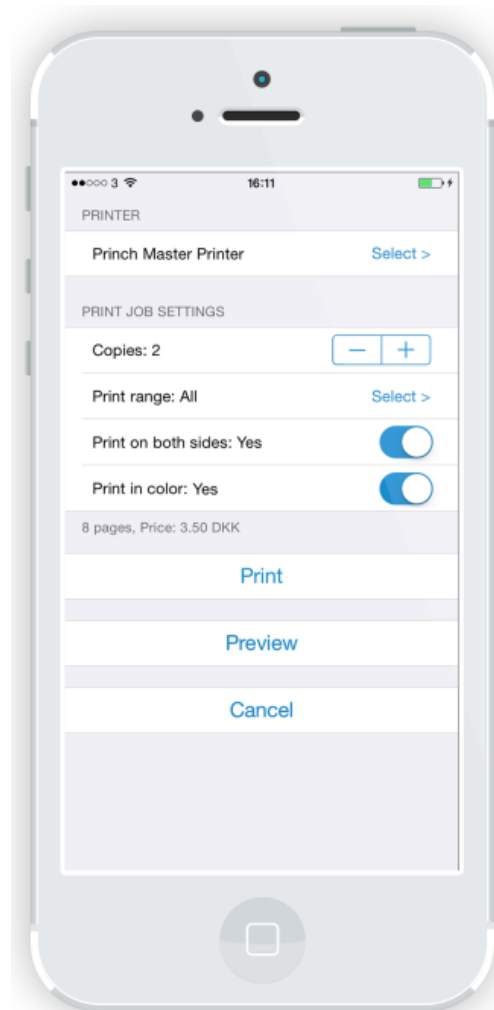


SÆT INDSTILLINGER



BETAL

Demonstration af Princh til smartphone/tablet



Der er en rigtig god FAQ på www.princh.com/faq

— FAQ —

Find svar på alle dine spørgsmål om Princh her

Hvad er Princh?



Hvordan finder jeg et sted at printe?



Hvad koster det at printe?



BRUGER

PRINTERVÆRTER

BRUG AF PRINCH ⚙️

Hvordan virker Princh til smartphones & tablet?



Hvordan virker Princh til bærbar PC?



Hvordan virker Princh til stationære PC'ere?



Hvilke filformater er det muligt at printe med Princh?



BETALING 📄

Jeg har fået trukket penge fra "Printservice (Princh)" på min bankkonto, hvorfor?



Hvilke betalingstyper modtager Princh?



Hvordan kan jeg annullere en betaling for et printjob?



Jeg kan stadigvæk se en afventede betaling fra Princh, selvom mit printjob er annulleret?



FEJLFINDING ⓘ

Printjob kommer ikke ud af printeren?



Der er fejl i mit printjob?



Princh siger at filen er for stor?



Princh til Android siger, at app'en jeg prøver at printe fra, ikke er undersøgt?

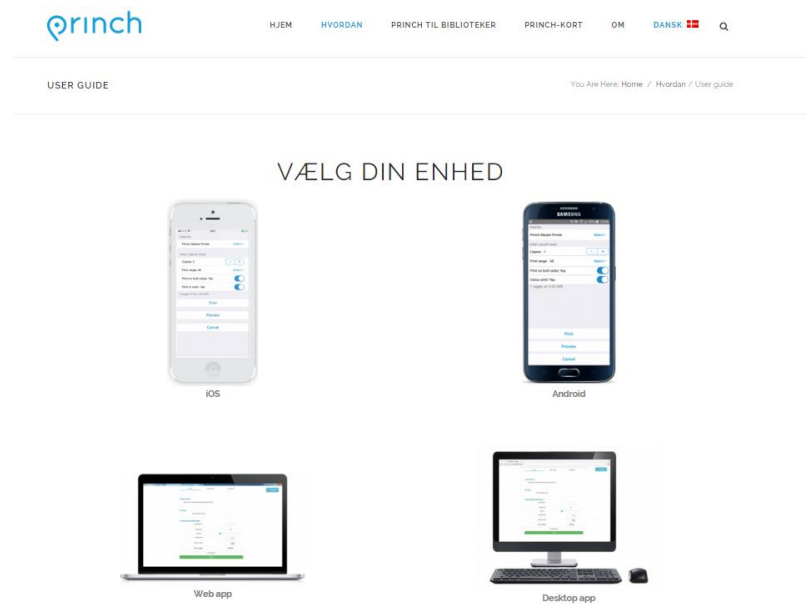


Jeg kan ikke finde "Print med Princh" i app til iOS/Android?



Der findes gode guides på web som kan printes

Online



<http://princh.com/dk/why-how/user-guide/>

Aflys betaling og gensend printjobs i admin-panel



INFO

Printjobs

Printeropsætning

Virksomhedsinformation

Liste af printjobs

Filnavn	Printer-ID	Ordre-ID	Total pris	Job registreret	Job færdigt	Status	Handler
billetter_1361267.pdf	100041	1000005098	3 DKK	11/19/2015 17:58	11/19/2015 17:59	Fuldført	Gensend printjob Annuller betaling
Helsidet billede	100041	1000005035	2 DKK	11/19/2015 13:46	11/19/2015 13:46	Fuldført	Gensend printjob Annuller betaling
20 x 25 cm (1 stk.)	100041	1000005034	2 DKK	11/19/2015 13:41	11/19/2015 13:41	Fuldført	Gensend printjob Annuller betaling
Journal fra sygehus (e-journal)	100042	1000005033	4 DKK	11/19/2015 13:34	11/19/2015 13:34	Fuldført	Gensend printjob Annuller betaling
Navngivning.pdf	100044	1000005022	3 DKK	11/19/2015 12:33	11/19/2015 12:33	Fuldført	Gensend printjob Annuller betaling
streamDocument?useMediaType=false&docum...VctfVdqsJuYUiejR6G	100041	1000005010	3 DKK	11/19/2015 11:50	11/19/2015 11:50	Fuldført	Gensend printjob Annuller betaling
streamDocument?useMediaType=false&docum...VctfVdqsJuYUiejR6G	100041	1000005009	3 DKK	11/19/2015 11:49	11/19/2015 11:49	Fuldført	Gensend printjob Annuller betaling
streamDocument?useMediaType=false&docum...VctfVdqsJuYUiejR6G	100041	1000005008	3 DKK	11/19/2015 11:47	11/19/2015 11:47	Fuldført	Gensend printjob Annuller betaling
streamDocument?useMediaType=false&docum...VctfVdqsJuYUiejR6G	100041	1000005007	2 DKK	11/19/2015 11:44	11/19/2015 11:44	Fuldført	Gensend printjob Annuller betaling
Helsidet billede	100041	1000005002	2 DKK	11/19/2015 11:30	11/19/2015 11:31	Fuldført	Gensend printjob Annuller betaling

Dato hvor vi går live med Princh:



Princh's kundesupport er tilgængelig mandag til fredag fra 08-17 per telefon eller email

support@princh.com



+45 61 79 66 56



Spørgsmål og oplevelser med Princh?

- Hvad gør de borgere, der ikke har betalingskort eller MobilePay?
 - De benytter funktionen "Bestil print", indtaster deres navn og henvender sig til personalet som frigiver jobbet og modtaget betalingen kontant.
- Hvem kontakter vi, hvis det ikke virker?
 - Princh kundesupport per telefon eller email
- Hvad gør vi, hvis printjobbet ikke kommer ud, og borgeren har betalt?
 - Betalingen kan annulleres eller gensesendes via administrationspanelet. Dette kan gøres i op til 72 timer efter der er forsøgt printet.
- Hvorfor er Princh bedre end andre printsystemer?
 - Der er ikke brug for at oprette en konto til betaling.
 - Princh håndterer betalingskort og mobilepay.
 - Det er nemt for alle brugertyper og gør det muligt for borgerne at printe fra deres egne enheder.
- Hvorfor skal vi have et nyt system?
 - For at give borgerne en endnu bedre service – også uden for bemandet åbningstid.
- Bliver Princh brugt andre steder?
 - Ja, Princh anvendes biblioteker landet over.



Introduktion til brug af Princh på biblioteket

